

24 March 2021

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### RESPONSE TO AN OFFICIAL INFORMATION ACT REQUEST

On 24 February 2021, you contacted the Ministry for Pacific Peoples (the Ministry) requesting, under the Official Information Act 1982 (OIA), regarding the Ministry's OIA statistics.

For the sake of clarity, I will address each of your questions in turn.

1. *Are the OIA statistics reported to TKM published on your agency's website, and if so, where?*

No.

2. *Are any additional statistics (such as those detailed below) published on your agency's website, and if so, where?*

Yes. The Ministry publishes its Annual Report and Estimates which contain information on our OIA statistics. You can find this information on our website here: [www.mpp.govt.nz/library/corporate-publications/](http://www.mpp.govt.nz/library/corporate-publications/).

3. *Does the agency collect or report (please answer collect, report, or no):*
  - a) *the number of requests received;*
  - b) *the number of requests transferred in full;*
  - c) *the number of requests withdrawn;*
  - d) *the number of requests refused;*
  - e) *the number of requests granted in part;*
  - f) *the number of requests granted in full;*
  - g) *time taken from receipt of request to despatch of the official information or decision to refuse;*

Collect and report

- h) *time taken from receipt to transfer.*

Collect.

4. *Does agency count the number of requests (please answer yes or no):*
  - a) *requesting urgent attention;*
  - b) *amended or clarified (within or outside the legislated seven-day time frame);*
  - c) *consulted another agency or 3rd party;*
  - d) *consulted Minister;*

No. However the Ministry does record this information.

- e) *charged;*
- f) *extended;*

Yes.

- g) *notified to Minister;*
- h) *where the statutory time-frame to transfer a request was met or not met;*

No. However the Ministry does record this information.

- i) *where the statutory time-frame to notify an extension was met or not met;*

Yes.

- j) *where the statutory time-frame to seek amendment or clarification was met or not met.*

No. However the Ministry does record this information.

5. *Does the agency measure (please answer yes or no):*

- a) *time taken from receipt of request to decision regarding release of information;*
- b) *time from receipt to seeking clarification;*
- c) *time from receipt to notification of extension;*
- d) *duration of extension;*
- e) *time for agency or third party response;*
- f) *time for Minister response;*
- g) *time from decision to release of information.*

Yes.

7. *Does the agency have any system to classify requests by, as suggested in TKM's "Selection and Reporting of Official Information Act Statistics"? (please answer yes or no):*

- a) *channel;*
- b) *gateway;*
- c) *requester category;*

Yes.

In support of the principles and purposes of the Act, the Ministry proactively publishes its responses to Official Information Act requests. As such, this letter will be published on the Ministry for Pacific Peoples' website. Your personal details will be removed, and the Ministry will not publish any information that would identify you as the person who requested the information.

Should you wish to discuss this response with us, please feel free to contact the Ministry at: [contact@mpp.govt.nz](mailto:contact@mpp.govt.nz).

If you are dissatisfied with this response you have the right, under section 28(3) of the Act, to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

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